







Bank of
Melbourne





Confirm ID over the phone.

Meet NextGenID, the digital solution removing the need to visit a branch to complete ID checks.

How it works?

-  Request for NextGenID on ApplyOnline.
-  Your customer will receive an SMS to start the process.
-  Once completed, you'll receive an ID verification confirmation. A NextGenID report will then be attached to ID condition via the 'Documents' tab.
-  Submit the application and leave the rest to us.

Benefits

-  **Simplified verification.**
Reduced time spent on manual identity checks by you and Bank of Melbourne.
-  **Help more customers, faster.**
Reduce errors and re-work associated with customer ID and VOI requirements.
-  **Improve advocacy.**
Reduce the need for any face to face onboarding activity i.e visiting a branch.
-  **Protect Customers.**
Reduce fraud loss and exposure.



Visit [BrokerHub](#) for more information, such as FAQs and a demonstration video.

