



Bank of Melbourne

Privacy Statement

The following Privacy Statement outlines how we collect, use, disclose and manage your personal information. It replaces any Privacy Statement in the documentation we have previously provided to you, and reflects changes to the Privacy Act effective from 12 March 2014. 'We', 'our', 'us' and any other defined terms have the same meaning as contained in the Product Disclosure Statement for your product.

Why we collect your personal information

We collect personal information from you to process your application, provide you with your product or service and manage your product or service. We may also use your information to comply with legislative or regulatory requirements in any jurisdiction, prevent fraud, crime or other activity that may cause harm in relation to our products or services, and help us run our business. We may also use your information to tell you about products or services we think may interest you.

If you do not provide all the information we request, we may need to reject your application, or we may no longer be able to provide a product or service to you.

Disclosing your personal information

We may disclose your personal information to other members of the Westpac Group, anyone we engage to do something on our behalf such as a service provider, and other organisations that assist us with our business. We may also disclose your personal information to third parties such as any person acting on your behalf (including your financial adviser, broker or solicitor, unless you tell us not to), medical practitioners, reinsurers and claims handlers for the purposes of assessing any claims made by you.

We may disclose your personal information to an entity which is located outside Australia. Details of the countries where the overseas recipients are likely to be located are in the Bank of Melbourne Privacy Policy.

As a provider of financial services, we have obligations to disclose some personal information to government agencies and regulators in Australia, and in some cases offshore. We are not able to ensure that foreign government agencies or regulators will comply with Australian privacy laws, although they may have their own privacy laws. By using our products or services, you consent to these disclosures.

Other important information

We are authorised to collect personal information from you by certain laws. Details of these laws are in the Bank of Melbourne Privacy Policy.

The Bank of Melbourne Privacy Policy is available at bankofmelbourne.com.au or by calling 13 22 66. It covers:

- how you can access the personal information we hold about you and ask for it to be corrected;
- how you may complain about a breach of the Australian Privacy Principles, or a registered privacy code and how we will deal with your complaint; and
- how we collect, hold, use and disclose your personal information in more detail.

The Bank of Melbourne Privacy Policy will be updated from time to time.

Where you have provided information about another individual, you must make them aware of that fact and the contents of this Privacy Statement.

We will use and disclose your personal information to contact you or send you information about other products and services offered by the Westpac Group or its preferred suppliers. If you do not wish to receive marketing communications from us please call us on 13 22 66 or visit any of our branches.