

# TERMS & CONDITIONS

## Schedule to Terms & Conditions of entry

Promotion name	ShopBack x Westpac: Dream Getaway Giveaway
Eligible states/territories	All Australian states and territories
Promotion period	The Promotion commences at 12:00am AEDT on 7 December 2025 and ends at 11:59pm AEDT on 15 January 2026, unless otherwise determined by the Promoter in its absolute discretion.
Website address	shopback.com.au
Promoter	ShopBack Australia Pty Ltd (ABN: 97 620 158 929)  76-80 Clarence Street, Sydney NSW 2000
Permits	NSW Authority No. TP/04673  SA Permit No. T25/2194  ACT Permit No. TP 25/02922
Eligible entrants	Entry to the Promotion is open to Australian residents aged 18 years or older in all eligible states and territories, who fulfil the method of entry requirements.
Details of prizes	<p>The total prize pool is valued at AUD \$17,835 (RRP) and includes the following prizes:</p> <p><b><u>Main Prize – Bali Holiday Package (Total RRP: AUD \$9,100)</u></b></p> <p>For up to four (4) people, including:</p> <ul style="list-style-type: none"><li>• 3 x nights' family accommodation with lagoon pool access, breakfast, and themed dinners (RRP AUD \$3,100)</li><li>• Two (2) x Qantas flight vouchers valued at up to AUD \$2,000 each (total RRP AUD \$4,000), based on the maximum cost of return economy flights from an Australian capital city to Denpasar, Bali</li><li>• AUD \$2,000 ShopBack Cashback spending money, credited to the winner's ShopBack account and available for withdrawal in accordance with ShopBack's standard terms</li></ul> <p>Total maximum value of Main Prize: AUD \$9,100</p> <p><b><u>Second Prize – Peloton Bike Set (Total RRP: AUD \$4,989)</u></b></p> <ul style="list-style-type: none"><li>• One (1) Peloton Bike + Starter Package (RRP AUD \$4,209)</li><li>• One (1) 12-month Peloton Membership (RRP AUD \$780)</li><li>• Total value of Second Prize: AUD \$4,989</li></ul> <p>Total maximum value: AUD \$4,989.</p>

	<p><b><u>Third Prize – Le Creuset 3-Piece Starter Set (RRP AUD \$1,480)</u></b></p> <ul style="list-style-type: none"> <li>• One (1) Le Creuset 3-Piece Starter Set (colour subject to availability)</li> </ul> <p>Total value of Third Prize: AUD \$1,480</p> <p><b><u>Fourth Prize – Ooni Karu Ultimate Bundle (RRP AUD \$1,317)</u></b></p> <ul style="list-style-type: none"> <li>• One (1) Ooni Karu Ultimate Bundle, including accessories (model and inclusions subject to availability)</li> </ul> <p>Total value of Fourth Prize: AUD \$1,317</p> <p><b><u>Fifth Prize – KitchenAid Stand Mixer (RRP AUD \$949)</u></b></p> <ul style="list-style-type: none"> <li>• One (1) KitchenAid Stand Mixer (model and colour subject to availability)</li> </ul> <p>Total value of Fifth Prize: AUD \$949</p> <p>Each entrant may only win one (1) prize.  All prize values are stated at the recommended retail price (RRP) inclusive of GST and are accurate at the time of permit application.  Prize details and availability are subject to confirmation prior to the commencement of the promotion.  If any prize becomes unavailable for any reason beyond the Promoter's control, the Promoter reserves the right to substitute a prize of equal or greater value, subject to regulatory approval.</p>
<b>Total number of prizes</b>	<p>Five (5) prizes will be awarded, comprising:</p> <ul style="list-style-type: none"> <li>• One (1) x Main Prize (Bali Holiday Package)</li> <li>• One (1) x Second Prize (Peloton Bike Set)</li> <li>• One (1) x Third Prize (Le Creuset 3-Piece Starter Set)</li> <li>• One (1) x Fourth Prize (Ooni Karu Ultimate Bundle)</li> <li>• One (1) x Fifth Prize (KitchenAid Stand Mixer)</li> </ul>
<b>Total prize value</b>	<p>The total prize pool is valued at AUD \$17,835 (RRP, including GST).  All prize values are stated at the recommended retail price (RRP) and are accurate at the time of permit application.</p>
<b>Method of entry</b>	<p>To enter the Promotion, eligible participants must make a purchase through the Westpac Lounge, St. George Lounge, BankSA Lounge, or Bank of Melbourne Lounge in the ShopBack app using their eligible Westpac Group debit or credit card during the Promotion Period (a "Qualifying Transaction").</p> <p>Each Qualifying Transaction made during the Promotion Period will count as one (1) entry into the draw.</p> <p>An Entrant whose Eligible Westpac Group debit or credit card is closed is not an Eligible Entrant.</p> <p>There is no limit to the number of entries per person; however, each entrant may only win one (1) prize.</p>

<b>Prize draw</b>	<p>A random electronic prize draw from all entries received during the promotion period will be conducted with the Main Prize winner drawn first at 10:00am AEDT on 10 February 2026 at Level 9, 76–80 Clarence Street, Sydney NSW 2000 using the Government-approved electronic draw system TPAL (Trade Promotions and Lotteries Electronic Draw System).</p> <p>As the total prize pool exceeds AUD \$10,000, the draw will be witnessed by an independent scrutineer in accordance with relevant state and territory regulations.</p> <p>The Promoter reserves the right to draw additional reserve entries and record them in order, to be used in the event that an ineligible entrant is drawn or a prize remains unclaimed.</p>
<b>Notification of winners</b>	<p>Winners will be notified by email no later than 6:00pm AEDT on 12 February 2026, and their names will be published on the ShopBack website (shopback.com.au) from 13 February 2026.</p>
<b>Unclaimed prizes</b>	<p>Prizes must be claimed by 6:00pm AEDT on 24 February 2026.</p> <p>In the event that a prize remains unclaimed, a redraw will be conducted at 10:00am AEDT on 26 February 2026 at Level 9, 76–80 Clarence Street, Sydney NSW 2000, using the same TPAL (Trade Promotions and Lotteries Electronic Draw System) and witnessed by an independent scrutineer.</p> <p>The winner of the redraw will be notified by email no later than 6:00pm AEDT on 27 February 2026, and their name will be published on the ShopBack website (shopback.com.au) from 28 February 2026.</p>

## TERMS AND CONDITIONS OF ENTRY

- Information on how to enter and prize details form part of these Terms and Conditions of Entry ("Terms of Entry"). These Terms must be read in conjunction with the Schedule. The Schedule defines the terminology used in these Terms of Entry. Where there is any inconsistency between these Terms and the Schedule, the Schedule prevails. Participation in this Promotion is deemed acceptance of these Terms of Entry.
- Entry is open only to legal residents of the eligible Australian states and territories who are aged 18 years or older and who satisfy the method of entry requirements. Directors, officers, management, employees, suppliers (including prize suppliers) and contractors (and the immediate families of directors, officers, management, employees, suppliers and contractors) of the Promoter and of its related bodies corporate, and of the agencies and companies associated with this Promotion, including the competition permit providers **TPAL (Trade Promotions and Lotteries Pty Ltd)**, are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
- The Promotion will be conducted during the Promotion Period.
- The Prizes are specified in the **Details of Prizes** section of the Schedule.

5. The total prize pool is specified in the **Total Prize Value** section of the Schedule.
6. Any prize is valued in Australian dollars unless expressly stated to the contrary.
7. **Travel prize conditions (holiday package):** The main prize includes travel components as set out in the Schedule (e.g., accommodation and flight vouchers). Travel must be booked and taken in accordance with the prize supplier's terms and any dates/blackout periods notified to the winner. Any changes requested by the winner after booking are at the winner's expense and subject to the supplier's approval.
8. Unless otherwise stated, the travel prize excludes travel insurance, visas/passports, vaccinations, meals, transfers, checked baggage, incidentals, and all other costs of a personal nature. The winner (and any companion, if applicable) is solely responsible for meeting all travel and health requirements. Failure to do so will result in forfeiture of the prize.
9. Travel is subject to availability at the time of booking. The Promoter is not responsible for any cancellation, delay, or rescheduling by any supplier. Any additional costs incurred as a result are the winner's responsibility.
10. If the prize winner of the travel prize has not confirmed their availability to take the prize on the specified dates by the specified time and date, the prize winner's entry will be deemed invalid. The Promoter reserves the right to conduct a further draw to award the prize, subject to any directions given by a relevant authority.
11. The Promoter and any prize supplier accept no responsibility for the cancellation or delay of any event, service, or arrangement that forms part of the prize for reasons beyond their control, or for any inability of the winner to participate.
12. If any part of the travel prize is abandoned, varied, called off, or postponed for any reason, attendance rights for that element may be forfeited at the Promoter's discretion and no cash or alternative will be substituted for that element, subject to any written directions from a regulatory authority.
13. The winner must comply with all conditions of use issued by the prize supplier(s).
14. **Cashback/credit component:** Any Cashback component forming part of a prize will be credited to the winner's ShopBack account and may be withdrawn in accordance with ShopBack's standard withdrawal terms. Timeframes for crediting may vary depending on supplier verification, but the Promoter will use reasonable endeavours to process within a reasonable period after winner verification.
15. Entrants are advised that tax implications may arise from winning a prize and should seek independent financial advice. The Promoter accepts no responsibility for any tax implications.
16. Entrants must follow the **Method of Entry** requirements specified in the Schedule during the Promotion Period. Failure to do so will result in an invalid entry. The Promoter will not individually notify entrants of invalid entries.
17. The time of entry is the time the entry is received by the Promoter (or its systems).
18. Entrants may submit up to the Maximum Number of Entries (if applicable) as specified in the Schedule.
19. The Promoter accepts no responsibility for late, lost, delayed, incomplete, incorrectly submitted, corrupted, or misdirected entries, or for any technical issues of any kind. No correspondence will

be entered into.

20. Prizes will be awarded to valid entrants drawn at random using a **Government-approved electronic draw system (TPAL – Trade Promotions and Lotteries Electronic Draw System)**, witnessed by an **independent scrutineer**, in accordance with the Prize Draw details in the Schedule. The Promoter may draw reserve entries and record them in order for use if any drawn entrant is invalid or ineligible, or a prize remains unclaimed.
21. The winner does not need to be present at the draw unless expressly stated in the Schedule.
22. Winners will be notified in accordance with the **Notification of Winners** section of the Schedule and their names will be published on the ShopBack website (**shopback.com.au**) on the date specified. Notification is deemed to have occurred on the later of (a) actual notification by the Promoter or (b) two business days thereafter, and will include prize-claim instructions.
23. The Promoter takes no responsibility where it is unable to contact a winner due to incorrect or incomplete contact details. Entrants are responsible for keeping their details up to date.
24. It is a condition of accepting any prize that the winner complies with all prize-supplier requirements. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
25. The winner's name and State/Territory of residence may be published on ShopBack Australia's giveaway pages (app/website) and may remain visible for the duration of future ShopBack giveaway campaigns for promotional/credibility purposes.
26. If a prize is unclaimed by the time and date specified in the Schedule, the Promoter will conduct an **Unclaimed Prize Draw** using the **TPAL system**, witnessed by an **independent scrutineer**, as set out in the Schedule. If a prize is no longer available, the Promoter may substitute it with a prize of equal or higher value, subject to any regulatory directions. The Promoter is not permitted to deduct administrative costs from the prize.
27. To the greatest extent permitted by law, the Promoter excludes all warranties regarding the Promotion and any prize and disclaims liability for acts or omissions of third parties involved. By entering, entrants release and indemnify the Promoter and its related bodies corporate (and their officers, employees, and agents) from all claims, except to the extent that liability cannot be excluded by law.
28. If any non-excludable warranty is implied by law, the Promoter's liability is limited, at its option, to resupplying the relevant goods/services or paying the cost of resupply.
29. To the extent permitted by law, in no circumstances will an entrant or the Promoter be liable for indirect or consequential loss (including loss of profit, reputation, goodwill, or opportunity).
30. The Promoter and associated agencies are not liable for damage or delay in transit of prizes.
31. The Promoter may, in its absolute discretion, not accept or may disqualify an entry, or may cancel the Promotion at any time (subject to regulatory directions). The Promoter may verify entries and disqualify any entrant who tampers with the process or breaches these Terms. Failure by the Promoter to enforce any right does not constitute a waiver.
32. Prizes (or any unused portion) are not transferable or exchangeable and cannot be taken as cash, subject to regulatory directions. If a prize (or part) becomes unavailable, the Promoter may substitute it with a prize of equal or greater value, subject to regulatory directions. The Promoter accepts no responsibility for any variation in prize value between advertising and fulfilment.

33. If an external event (e.g., natural disaster, strike, civil unrest, terrorism, public health orders) significantly hinders the Promotion, the Promoter's obligations may be suspended for the duration of the event and the Promotion may be cancelled or recommenced on the same terms, subject to any required approvals.
34. All entries become the property of the Promoter. By entering, entrants assign all rights in their entry content to the Promoter and warrant the content is original and lawful. The Promoter may use entry content for any purpose and is not obliged to credit the entrant as author.
35. By entering, entrants consent to the Promoter collecting, using, and disclosing their personal information to conduct the Promotion, award prizes, contact winners, and for related administrative and regulatory purposes.
36. Personal information will be handled in accordance with the Promoter's Privacy Policy and the Privacy Act 1988 (Cth) and Australian Privacy Principles.
37. The Promotion and these Terms are governed by the law of the State/Territory specified in the Schedule (being where the Promoter ordinarily resides). Entrants submit to the non-exclusive jurisdiction of its courts/tribunals.
38. Facebook, Instagram (both owned by Meta Platforms, Inc.), YouTube, and Snapchat may be used to advertise or promote the Promotion. By entering the Promotion, entrants agree that the Promotion is in no way sponsored, endorsed, or administered by, or associated with Facebook, Instagram, Meta, YouTube, or Snapchat, and to release these platforms from all liability in relation to this Promotion. Any questions, comments, or complaints regarding the Promotion should be directed to the Promoter and not to any of the aforementioned platforms.
39. ShopBack is not responsible for any injury, loss, claim, or damage suffered in connection with the Promotion or prizes, including any system errors or malfunctions or lost/misdirected communications.
40. By participating, entrants release and hold harmless ShopBack from any and all liability for injuries, losses, or damages arising from (a) the awarding, acceptance, or use/misuse of any prize, and (b) participation in the Promotion or prize-related activities, to the extent permitted by law.
41. Notwithstanding any provision herein, the Promoter has the sole and absolute discretion to determine eligibility and all other matters relating to the Promotion (including the number of entries recorded for an entrant and the selection/validation of winners). The Promoter's decisions are final.
42. The Promoter may vary, withdraw, or terminate the Promotion and/or these Terms at any time without notice, subject to regulatory directions. If there is any inconsistency between these Terms and any promotional materials, these Terms prevail.
43. These terms and conditions shall be read in conjunction with ShopBack's general terms and conditions. In the event of any inconsistency, these terms and conditions shall prevail insofar as they apply to the Draw. ShopBack's general terms and conditions are available at **[www.shopback.com.au](http://www.shopback.com.au)**.
44. Any rights and obligations under these Terms and Conditions may not be assigned, in whole or in part, without the prior written consent of ShopBack, and any such assignment without such consent shall be null and void.
45. Any failure to enforce any provision of these terms and conditions on the part of ShopBack shall not be deemed a waiver of that provision. Any waiver of any provision of these terms and

conditions by ShopBack on one occasion will not be deemed a waiver of any other provision or of such provision on any other occasion. If any provision of these terms and conditions is held to be invalid, such invalidity shall not affect the remaining provisions.

46. The Winners consent to ShopBack disclosing and/or publishing their names, particulars, and pictures/photographs in any manner which ShopBack may deem fit for publicity purposes. The Winners shall cooperate with and participate in such publicity activity organised by ShopBack without any compensation whatsoever and in such manner as ShopBack deems fit. In addition, by participating in this Draw, each User consents to ShopBack disclosing his/her personal information to any third party ShopBack may consider appropriate or necessary in connection with administering the Draw, including any person or entity involved in organising, promoting, or conducting the Draw for purposes of the Draw. The failure by any Winner to comply with this clause shall result in his/her disqualification as a winner and forfeiture of any Prize.